

# GhostGuard / Ghostly Solutions — Cookie Policy

Last updated: 05 January 202

This Cookie Policy explains how Ghostly Solutions L.L.C-FZ (“Ghostly Solutions”, “we”, “us”, “our”) uses cookies and similar technologies on our websites, including:

ghostlysolutions.ae

ghostguard.ae

ghostguard.ghostlysolutions.ae

(collectively, the “Websites”).

This Cookie Policy should be read together with our Privacy Policy.

## 1) What are cookies?

Cookies are small text files stored on your device (computer, phone, tablet) when you visit a website. Similar technologies include local storage, pixels, and tags. They help websites function, improve security, remember preferences, and (in some cases) measure site performance.

## 2) Why we use cookies

We use cookies only for purposes that are necessary to operate the Websites and, where applicable, to improve them. These purposes may include:

Strictly necessary / essential: to enable core website functionality, load balancing, security protections, and to prevent abuse.

Preferences: to remember choices you make (for example, language or consent preferences).

Analytics (optional): to understand how visitors use the Websites so we can improve performance and content (only if enabled).

Marketing/advertising: we do not use marketing cookies for profiling or targeted advertising on our Websites.

## 3) Types of cookies we may use

### A) Strictly necessary cookies (always on)

These cookies are required for the Websites to work and cannot be switched off in our systems. They are typically set in response to actions you take (e.g., navigating pages) or for security reasons (e.g., DDoS protection, bot mitigation).

## B) Preference cookies

These cookies allow the Websites to remember information that changes the way the Websites behave or look (e.g., saved settings).

## C) Analytics cookies (if enabled)

Analytics cookies help us understand traffic patterns and improve the Websites. Where required by law, we will only set analytics cookies after you have provided consent.

## D) Third-party cookies

Some cookies may be set by service providers we use to operate the Websites (for example, security and infrastructure providers). These providers may set cookies as part of delivering their services.

## 4) Cookie list (high level)

Because providers and configurations can change over time, we describe categories above rather than listing every cookie name. If you need a detailed cookie list for compliance purposes, contact us and we can provide the current list based on the live configuration.

## 5) Your choices and how to control cookies

### A) Cookie banner / consent tools (where shown)

If you see a cookie banner on the Websites, you can use it to accept or reject non-essential cookies (such as analytics), where applicable.

### B) Browser settings

Most browsers allow you to:

view cookies stored on your device,

delete cookies, and

block cookies entirely or for specific sites.

If you block essential cookies, parts of the Websites may not work properly.

## 6) Changes to this Cookie Policy

We may update this Cookie Policy from time to time. The “Last updated” date above shows when it was last revised.

## 7) Contact

Ghostly Solutions L.L.C-FZ

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Support: [ghostguard.support@ghostlysolutions.ae](mailto:ghostguard.support@ghostlysolutions.ae)